
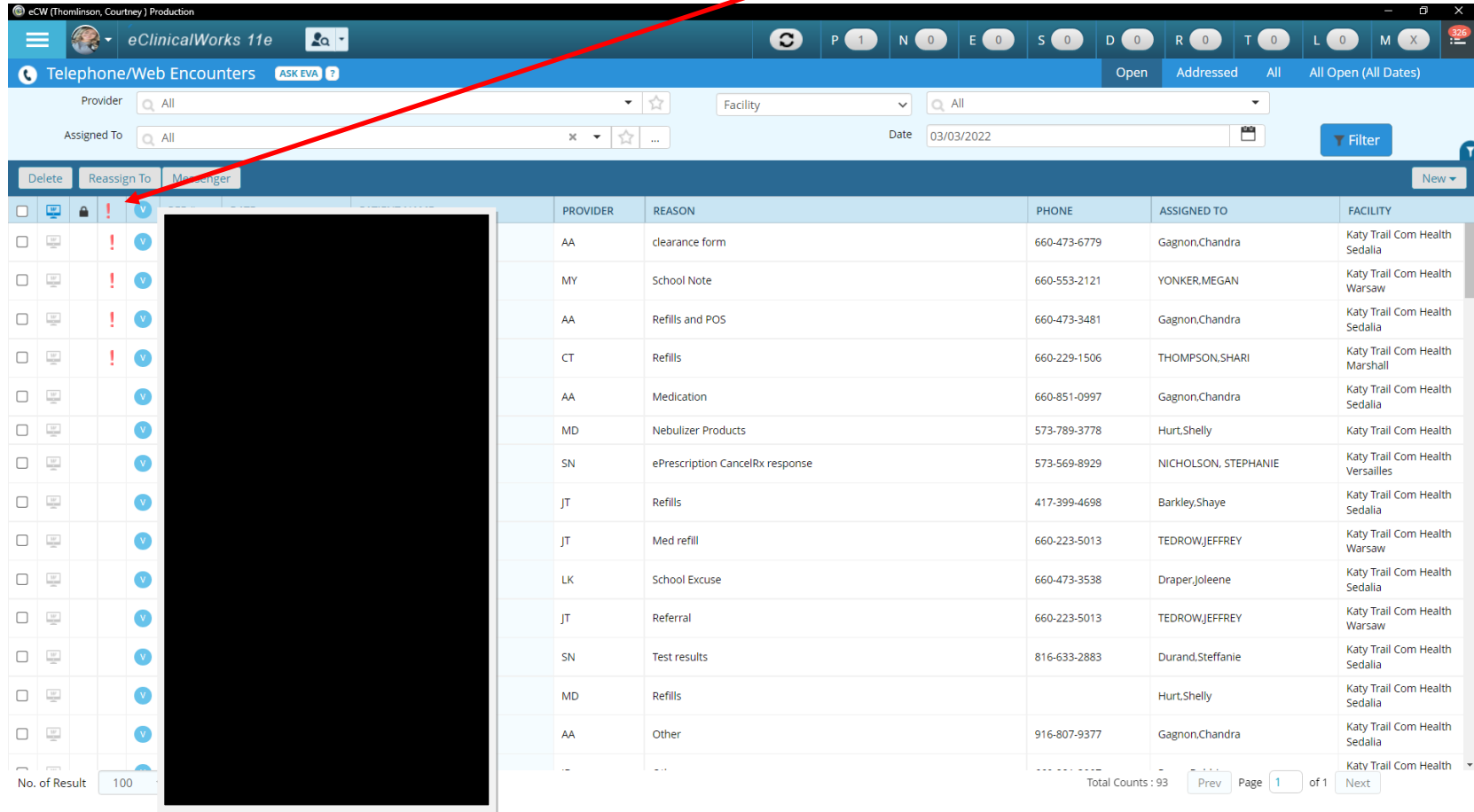


High Priority Telephone Encounters

To filter Telephone Encounters to see the High Priority items, you click on the  to pull those items to the top.



The screenshot shows the eClinicalWorks 11e interface for 'Telephone/Web Encounters'. The top navigation bar includes 'ASK EVA', 'Open', 'Addressed', 'All', and 'All Open (All Dates)'. Search filters for 'Provider', 'Facility', and 'Assigned To' are visible, along with a 'Date' filter set to '03/03/2022'. A 'Filter' button is present. Below the filters is a table of encounters. A red arrow points from the text above to a red exclamation mark icon in the first column of the table, which is used to filter for high-priority items. The table columns are: PROVIDER, REASON, PHONE, ASSIGNED TO, and FACILITY. The bottom of the screen shows 'No. of Result: 100' and 'Total Counts: 93'.

PROVIDER	REASON	PHONE	ASSIGNED TO	FACILITY
AA	clearance form	660-473-6779	Gagnon,Chandra	Katy Trail Com Health Sedalia
MY	School Note	660-553-2121	YONKER,MEGAN	Katy Trail Com Health Warsaw
AA	Refills and POS	660-473-3481	Gagnon,Chandra	Katy Trail Com Health Sedalia
CT	Refills	660-229-1506	THOMPSON,SHARI	Katy Trail Com Health Marshall
AA	Medication	660-851-0997	Gagnon,Chandra	Katy Trail Com Health Sedalia
MD	Nebulizer Products	573-789-3778	Hurt,Shelly	Katy Trail Com Health
SN	ePrescription CancelRx response	573-569-8929	NICHOLSON, STEPHANIE	Katy Trail Com Health Versailles
JT	Refills	417-399-4698	Barkley,Shaye	Katy Trail Com Health Sedalia
JT	Med refill	660-223-5013	TEDROW,JEFFREY	Katy Trail Com Health Warsaw
LK	School Excuse	660-473-3538	Draper,Joleene	Katy Trail Com Health Sedalia
JT	Referral	660-223-5013	TEDROW,JEFFREY	Katy Trail Com Health Warsaw
SN	Test results	816-633-2883	Durand,Steffanie	Katy Trail Com Health Sedalia
MD	Refills		Hurt,Shelly	Katy Trail Com Health Sedalia
AA	Other	916-807-9377	Gagnon,Chandra	Katy Trail Com Health Sedalia