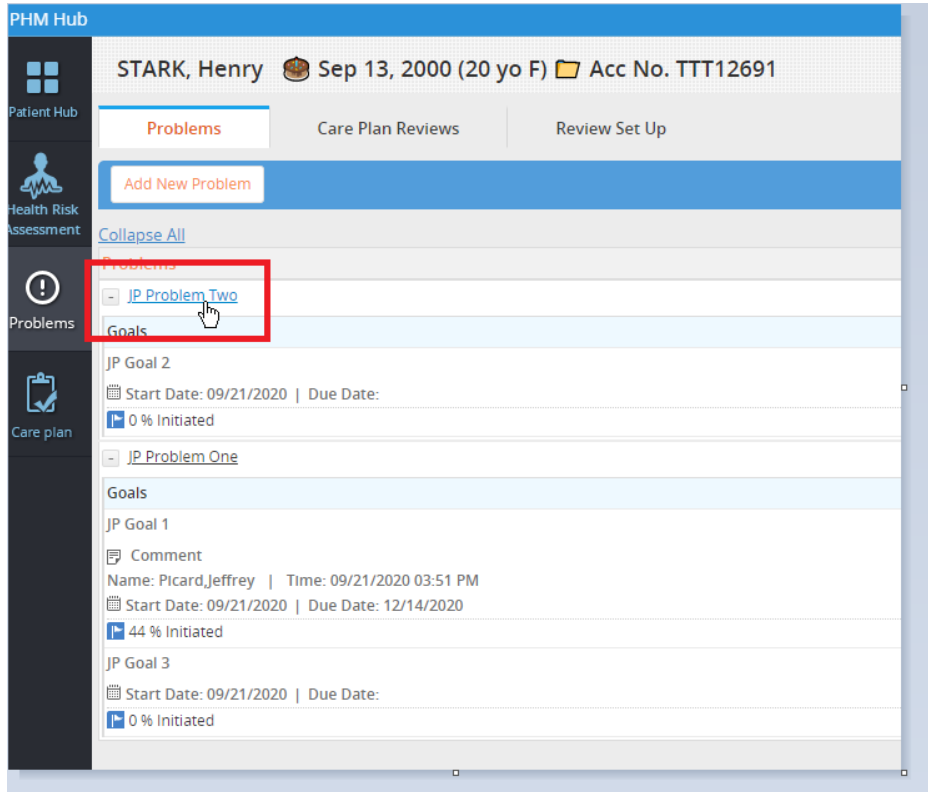


## How To mark a problem closed in Care Planning

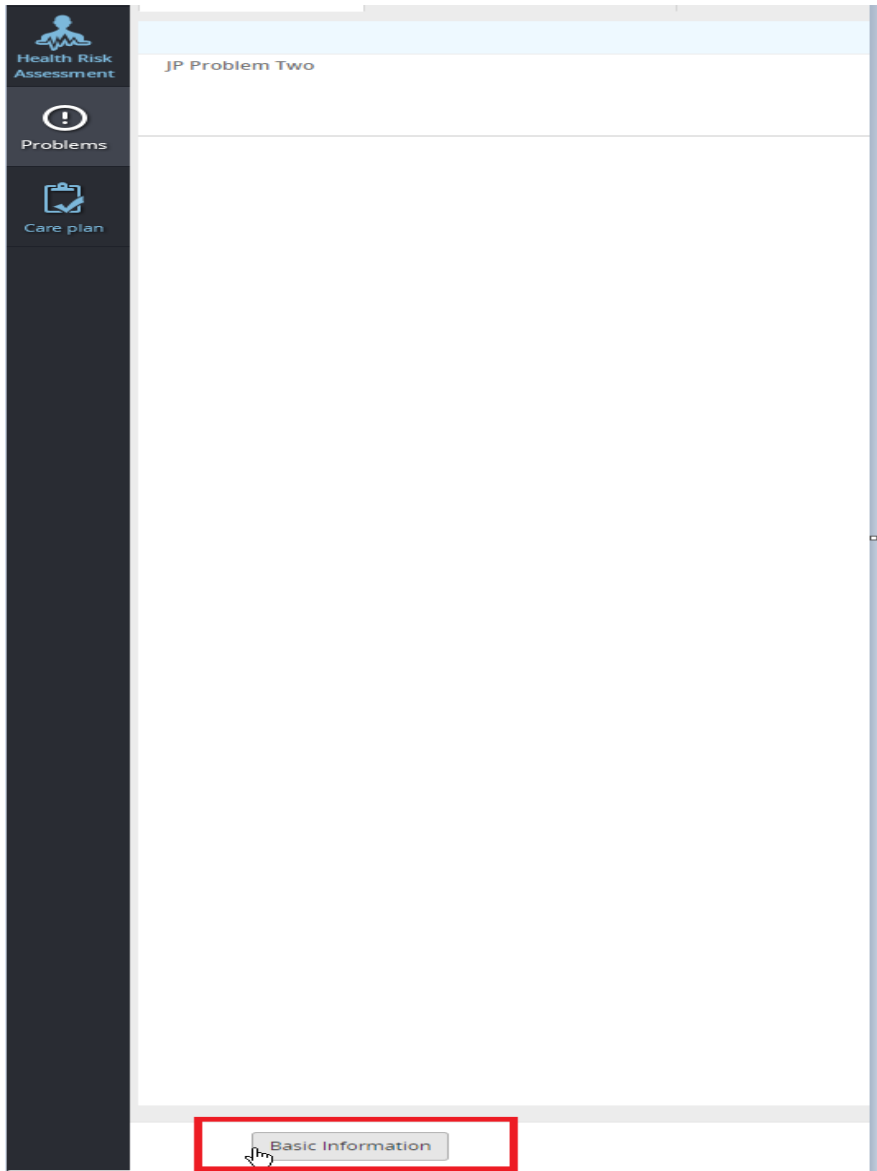
Procedure for Closing Problems in Care Planning.

- Issue 1 – “Client on chat informed that when they are on PHM hub > Problem tab > click on the problem name they do not have the option for marking the problem as Closed”
- Resolution 1 – To close a problem, you need to complete the additional steps once in the problem tab:



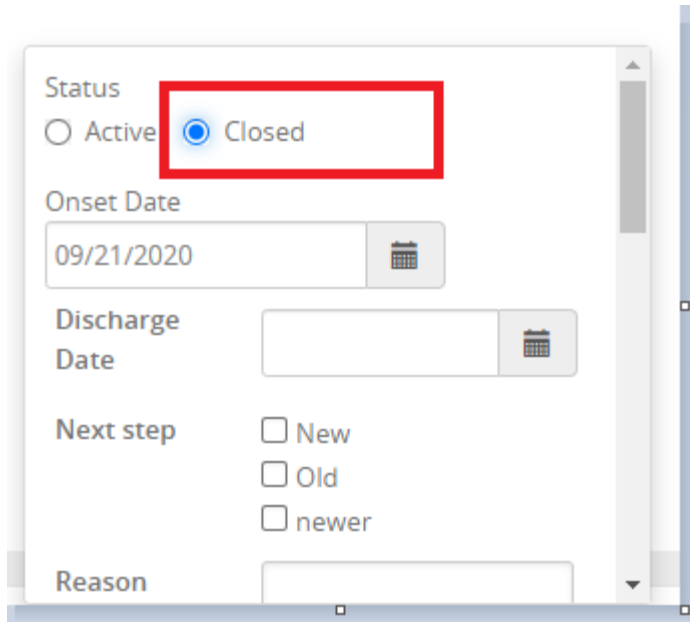
- Then select Basic Information at the bottom of the page

## How To mark a problem closed in Care Planning



- Then select closed. You will have the option to enter the discharge date.

## How To mark a problem closed in Care Planning



Status

Active  Closed

Onset Date

09/21/2020

Discharge Date

Next step

New

Old

newer

Reason

- Issue 2: “They also want to know the workflow of adding a Intervention to a problem from the patient PHM HUB > Problems section,”
- Resolution 2: To add an intervention from the problems screen, you need to have a goal and objective entered first. You cannot enter an objective without a goal, and you cannot enter an intervention without an objective.

