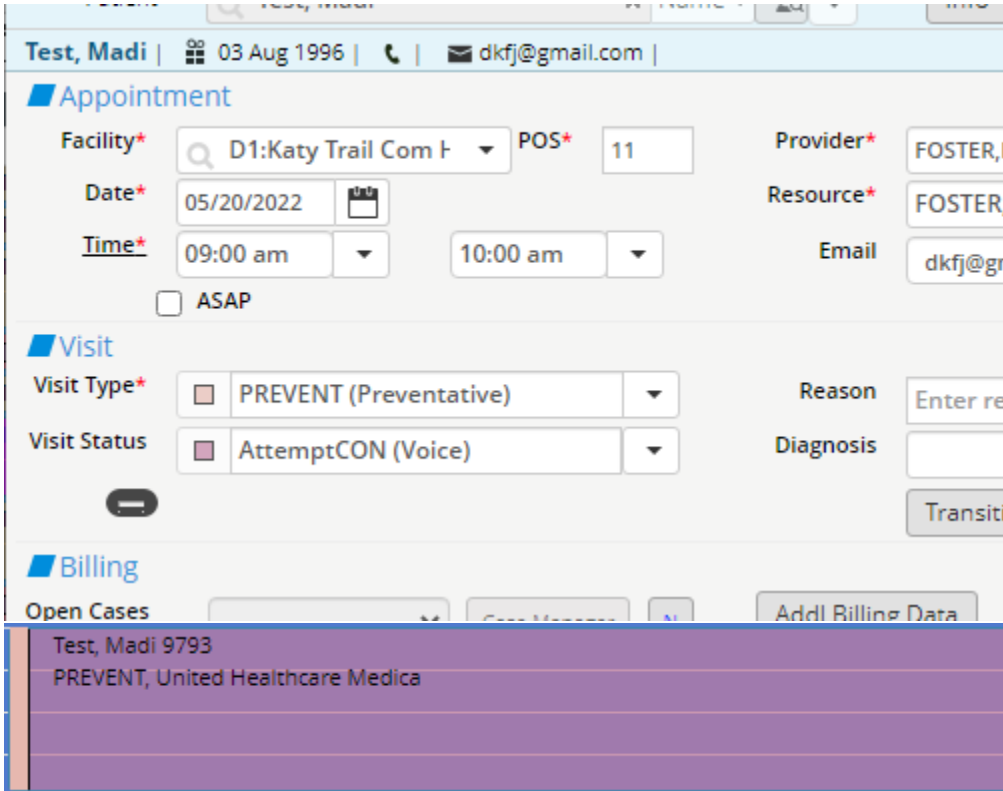


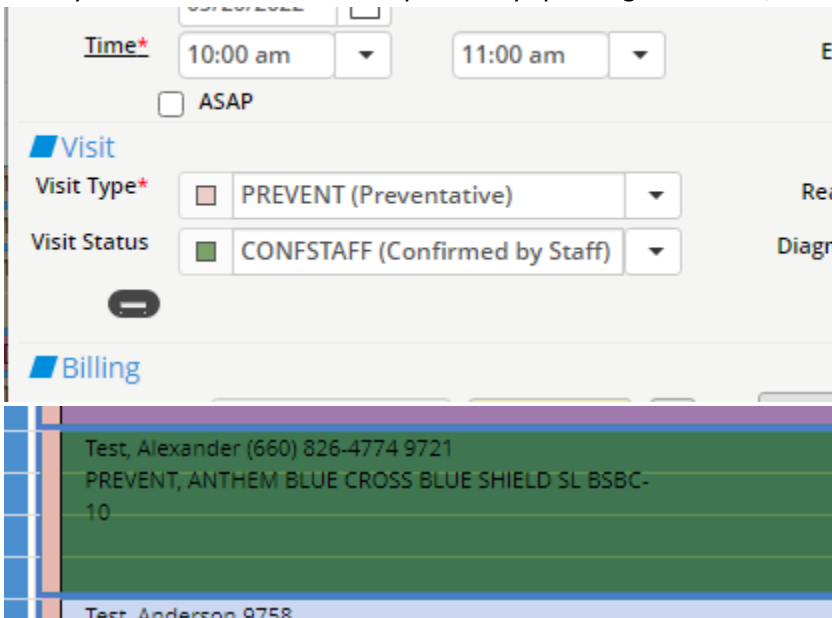
How to Reflect Staff Confirmations with Statuses

1) After attempting to confirm the patient, change the status to AttemptCON on the resource schedule:



The screenshot shows a patient appointment form for 'Test, Madi' (DOB: 03 Aug 1996, Email: dkfj@gmail.com). The form is divided into sections: Appointment, Visit, and Billing. In the 'Appointment' section, Facility is 'D1:Katy Trail Com H', POS is '11', Date is '05/20/2022', and Time is '09:00 am'. The 'Visit' section shows 'Visit Type' as 'PREVENT (Preventative)' and 'Visit Status' as 'AttemptCON (Voice)'. The 'Billing' section shows 'Open Cases' with 'Test, Madi 9793' and 'PREVENT, United Healthcare Medica'.

2) Once you are able to confirm the patient by speaking with them, change the status to CONFSTAFF:



The screenshot shows a patient appointment form for 'Test, Alexander' (Phone: (660) 826-4774, 9721). The form is divided into sections: Visit and Billing. In the 'Visit' section, 'Visit Type' is 'PREVENT (Preventative)' and 'Visit Status' is 'CONFSTAFF (Confirmed by Staff)'. The 'Billing' section shows 'Open Cases' with 'PREVENT, ANTHEM BLUE CROSS BLUE SHIELD SL BSBC-10'.