


Email Message Examples – Patient Portal.

- Example of email showing lab results:

Lab notification from your doctor's office


 **Katy Trail Community Health** <no-reply@eclinicalmail.com> [Unsubscribe](#)
to me ▾

Katy Trail Community Health
877-733-5824

Dear Harry,

New lab results available

Your doctor has made recent lab results available on our secure Patient Portal.



New Lab Result(s) To access lab results, please log on to our Patient Portal at <https://health.healow.com/KTCH> or use Portal Link and use the credentials previously provided by the practice.

You no longer need to call our office, leave messages, or wait to know your lab results.

Take an active role in managing your health care today.

Thank you,

Checking your lab results is easy. See it for yourself!

There are 2 easy ways to check your lab results - through our Patient Portal or your healow smartphone app.

1 Patient portal



You can conveniently access your lab results under the Medical Records Menu of our Patient Portal.

Lab results are made available as soon as they are reviewed and sent by your doctor, and available anywhere you have access to the Internet. You no longer need to wait for your results to be mailed or need to call our office to inquire about lab results.

2 healow smartphone app



1. First, download the healow App for your iPhone® or Android™ smartphone device
2. Log in to the app using your doctor's Patient Portal credentials
3. _select 'Results' from the healow Menu and Tap the 'By Test' tab to view your labs by lab test name OR Tap the 'By Date' tab to view your labs by their order date

Let's Connect Via Our healow App

Get started in 3 simple steps!



1. Download
Download the free iOS or Android app

ABBJBD

2. Enter this code
Search for our practice using unique code: ABBJBD



3. Login
Login with your portal credentials given by our practice