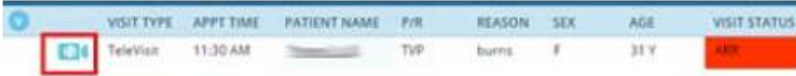



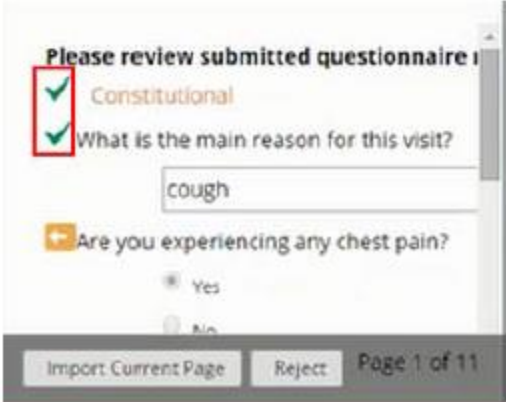


Procedure for Viewing healow TeleVisit Appointments – Provider View

- Providers can view their healow TeleVisit appointments from the following locations:
 - S Quick-Launch button or Jellybean
 - TV Quick-Launch button or jellybean
- To access TeleVisits:
- Use one of the following options:

Options	Steps
<p>S Quick Launch Button</p>	<ol style="list-style-type: none"> 1. Click the <i>S</i> Quick-Launch button to open the Office Visits window. The patient's healow TeleVisit appointment status changes from <i>Pending</i> to <i>Checked In</i>, and the arrival time displays for the appointment when the patient is online and enters the virtual waiting room. 2. Double-click the healow TeleVisit appointment with the Video Camera icon to display the Progress Notes: 
<p>TV Quick Launch Button</p>	<ol style="list-style-type: none"> 1. Click the <i>TV</i> Quick-Launch button. A list displays, showing the healow TeleVisit appointments scheduled for the logged-in provider for today: 

Options	Steps
	<p>When a patient is <i>online</i>, the TV Quick-Launch button displays as red, and a green icon displays next to the patient that is <i>online</i>:</p>  <p>2. Click the patient appointment with the green icon to display the Progress Notes.</p> <p>The following icons display next to the <i>Start TeleVisit</i> button:</p>  <ul style="list-style-type: none"> ◆ Page Icon - To import a questionnaire, click the <i>Page</i> icon next to the <i>Start TeleVisit</i> button, and then click <i>Import Current Page</i>. The provider can also click the orange arrow next to each question to import specific responses. Once the responses are imported, a green check mark displays next to the questions and the responses are added to the Progress Notes: 

Options	Steps
	<ul style="list-style-type: none"> ◆ Stethoscope Icon - To view the vitals entered by the patient, click the Stethoscope icon. The vitals information entered by the patient cannot be imported to the Progress Notes.

- To Start a healow Televisit refer to How to Start healow Televisit workflow.