

ROADMAP TO REOPENING



Wednesday June 17, 2020

Moving Toward the Future

During our phase I approach to reopening, Katy Trail is focused on providing patient's with access to care. Whether that be face-to-face visits or virtual appointment. Some patients may express concern about face-to-face visits during this time. It is our responsibility to ensure patients that we have a safe space for them as we are social distancing, staff and patients are wearing masks, and we are disinfecting our clinic regularly. Also, it is important to focus on empanelment during this time as well: identifying the correct provider and ensuring the patient is consistently scheduled with their PCP. As Katy Trail moves through phase I and focuses on patient access, Saturday clinic and extended hours will be discussed. As a medical home it is important to provide reliable access and quality of care to our patients.

Community Efforts

We are currently identifying standard locations to park Katy On the Go to offer COVID-19 testing. The goal is to provide testing in underserved locations within our community and surrounding areas.

Scrub Update

Katy Trail will be providing clinical staff members with three set of scrubs. This will provide a uniformed look across dental and medical. The Katy Trail logo will be embroidered on all scrub tops and scrub jackets.

Katy Trail Community Health Goals

1. Keep employees healthy and safe
2. Keeping people infected with COVID-19 from spreading the virus in our communities
3. Provide high quality care to our patients
4. Contribute to the community efforts to address the crisis
5. Assure our financial security in order to sustain our services
6. Plan for the new future of KTCH