COVID 19 Testing

Creating Healthy Communities by providing COVID screenings to people within our service areas.

Scheduling:

Person contacts requesting a COVID test

PSR updates or creates chart in IMS. Mandatory info: phone, insurance, address, DOB, race/ethnicity

PSR schedules pt on COVID Lab schedule.

Document (1) car color, make/model & (2) if pt previously was screened & where

PSR will instruct pt to call upon arrival to clinic.

Day of Appt

PSR calls pt to preregister prior to appt.

Label nurse creates order in IMS under Dr. Turner via lab note

Label nurse prints requisition/label& paperclips together.

Arrival of pt

Pt calls upon arrival to the clinic

PSR checks pt in with Dr. Turner & links already created lab visit.

Clean nurse will monitor check in/out & notify contaminated nurse when pt is ready

Contaminated nurse will don full PPE

Clean nurse will prepare collection tube & clean specimen bag

Contaminated nurse & clean nurse will approach vehicle

Contaminated nurse verifies pt name/DOB

Contaminated nurse reviews/obtains consent verbally & provide posttest instructions

Contaminated nurse collects nasopharyngeal swab

Contaminated nurse will place specimen in collection bag held out by clean nurse

Clean nurse will seal & place specimen in freezer.

Label nurse will start prepping next patient collection tube

Contaminated nurse will disinfect all equipment after each patient

End of day- any leftover printed req. where pt didn't show, label nurse will mark lab as "No Done" and notate that pt did not show.

No Show Patients

Care Coordinator will monitor schedules daily & call all no shows to address barriers and/or reschedule

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