

## Borgmeyer, Sue

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**From:** Taft, Chelsey  
**Sent:** Monday, May 11, 2020 3:17 PM  
**To:** Employees  
**Cc:** cmccune@goaging.org  
**Subject:** Daily Coronavirus Update - UPDATES HIGHLIGHTED IN TURQUOISE  
**Attachments:** Mask do's and don'ts.docx

## Monday May 11th, 2020 – Coronavirus Update **Please note anything highlighted in turquoise is new information**

### Goal 1: Keep employees healthy and safe

#### A. Total Number of PPE and Test Supply Available Per Site: All sites are in need to gowns

- i. Dental-Sedalia:
  1. 17 day supply of PPE
- ii. Dental-Warsaw:
  1. 1 day supply of PPE
- iii. Marshall:
  1. 39 day supply of PPE
  2. Quest Test: 4
  3. LabCorp Test: 7
  4. GeneTrait Kits: 2
- iv. Sedalia:
  1. 30 day supply of PPE
  2. Quest Test: 12
  3. LabCorp Test: 17
  4. GeneTrait Kits: 129
- v. Versailles:
  1. 24 day supply of PPE
  2. Quest Test: 13
  3. LabCorp Test: 8
  4. GeneTrait Test: 15
- vi. Warsaw:
  1. 48 day supply of PPE
  2. Quest Test: 4
  3. LabCorp Test: 6
  4. GeneTrait Kits: 20

#### B. Screening Questions are in the process of being updated in IMS. Please ensure screening questions are asked and documented at time of scheduling appointment and again at check-in.

1. Have you or anyone in your household tested positive for COVID-19?
2. Have you or anyone in your household been exposed to anyone with a confirmed positive case of COVID-19?
  1. Do you have any of the following symptoms:
    - a. Fever, Cough, Shortness of breath?
    - b. Fatigue, Body Aches, Headache?
    - c. Sore throat, Loss of smell or taste?

d. Abdominal pain, Nausea, Vomiting, Diarrhea?

C. When completing lab/injections in clinic, you need to wear the following PPE:

- a. Goggles
- b. Surgical Mask
- c. Gloves
- d. Gown or Scrub Jacket – Gowns can be reused throughout the day if not solid. Remove gloves prior to doffing gown, hang up gown, wash hands thoroughly afterwards. If you have any questions regarding PPE please contact Chelsea Otto.

D. Please review the attached document regarding the Do's and Don'ts for Healthcare Staff Wearing Facemasks During COVID-19

**Goal 2: Keep possible COVID-19 patients from spreading illness to the community**

- A. When calling patients regarding negative COVID-19 test results. Please address if there symptoms are getting better, the same, or worsening. If patient states there symptoms are the same or getting worse please notify the provider and an appointment may be needed.
  - a. COVID-19 test sensitivity is not 100%. It is important to address their symptoms and determine if further action is needed.

**Goal 3: Continue to provide high quality of care to our patients and our communities patients by using science to guide prevention, testing, and treatment**

A. Hours for Community Testing:

- a. Sedalia: Monday – Friday 9 a.m. to 12 p.m.
- b. Warsaw: Tuesday and Thursday 9 a.m. to 11 a.m.
- c. Versailles: Monday – Friday 8 a.m. to 10 a.m.
- d. Marshall: Monday, Tuesday, and Friday 10 a.m. to 12 p.m.

B. Number of patients seen today during the community testing hours:

- a. Marshal: 0 individuals tested
- b. Sedalia: 36 individuals tested
- c. Versailles: 17 individuals tested
- d. Warsaw: No Community Testing Today

C. Number of positive COVID-19 test results received on Friday 5/8:

- a. LabCorp: 25 test completed, 5 positive results
- b. Quest: No test Quest test completed
- c. GeneTrait: 17 test completed, 0 positive results

D. Number of Virtual Visits and Telephone Visits Completed on Friday 5/8: You can find the spreadsheet at this link:

**P:\Staff\COVID-19 Plan and Process\COVID Daily Data**

- a. Marshall: Virtual Visits: 9 and Telephone Visits: 3
- b. Sedalia: Virtual Visits: 21 and Telephone Visits: 3
- c. Versailles: Virtual Visits: 11 and Telephone Visits: 7
- d. Warsaw: Virtual Visits: 8 and Telephone Visits: 2
- e. Sedalia Dental: Virtual Visits: 1 and Face-to-Face Encounter: 8

**Goal 4: Contribute to the community efforts to address the crisis**

- A. Handing out food boxes to Katy Trail patients that we test for COVID-19 and are quarantined
- B. Participating daily in the Incident Command Meeting

**Goal 5: Assure our financial security in order to sustain our services**

- A. Small Business Loan – Katy Trail has been approved.
- B. Applied for the FCC telehealth grant
- C. Received CARES Emergency funds

D. KTCH is billing for both telehealth and telephone visits

**Goal 6: Plan for the new future of KTCH**

- A. Continuing with EHR implementation. Expected go-live date with ECW will be October 1<sup>st</sup>.
- B. Population Health approach to virtual visits – Working on a process.
  - a. Currently, case managers are reaching out to high-risk patients that need a follow up appointment and to ensure they have the resources they need. Also, there are two active PDSA’s that were put into place. One PDSA is reaching out to patients that are due for a colon cancer screening. Staff are delivering a goodie bag that contains a roll of toilet paper and a FIT Test. What better time to capture these patients while they are in the comfort of their home! The second PDSA is reaching out to our uncontrolled hypertension patients. For those that have uncontrolled hypertension and need to be monitored more closely, staff are delivering blood pressure cuffs to their home.

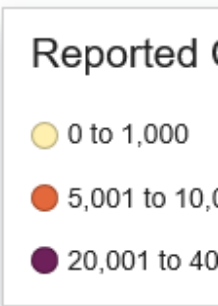
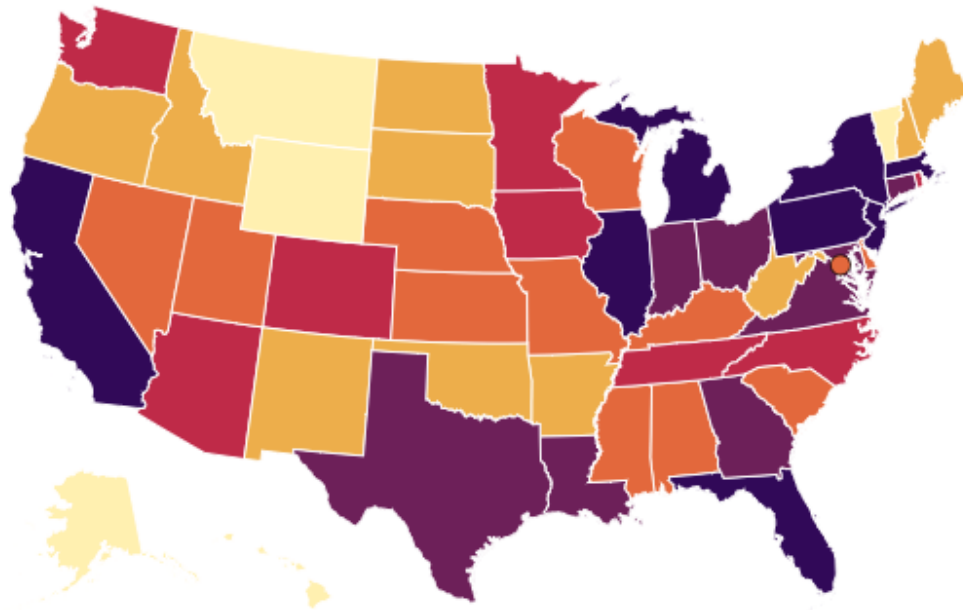
**Oral Health Update from Dr. Vandevender and Mendy:**

**To our providers:**

- A. On call status likely be removed 6/1/2020
- B. Soft opening with pediatrics face to face well child visits 5/18 at all sites

**Standing Items:**

- 1. Cases Reported in U.S.**
  - a. As of today, there has been a total of 1,300,696 COVID-19 cases in the United States. Please see map below of states reporting COVID-19 cases.
- 2. In Missouri:**
  - a. 9,918 positive COVID-19 cases
    - i. Benton County – 8 positive case
    - ii. Morgan County – 7 positive case
    - iii. Pettis County – 67 positive case
    - iv. Saline County – 219 positive case



AS GU MH FM MP PW PR VI



Thank you,  
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