

Borgmeyer, Sue

From: Stewart, Chris
Sent: Monday, March 30, 2020 4:04 PM
To: Board of Directors
Cc: Borgmeyer, Sue
Subject: FW: Daily Coronavirus Update - UPDATES HIGHLIGHTED IN BLUE

Chris Stewart, CEO
Katy Trail Community Health
cstewart@katyhealth.org
660-287-4776

Keep calm and wash your hands; wash them like you have fresh jalapeño juice all over them!



Monday March 30th, 2020 – Coronavirus Update **Please note** **anything highlighted in blue is new information**

Goal 1: Keep employees healthy and safe

- A. Each clinic has the appropriate PPE to see possible COVID patients.
- B. Training has been provided on donning and doffing PPE.
 - a. Please see Donning & Doffing Training Videos - P:\Staff\COVID-19 Plan and Process\Training\Videos
- C. Facemasks are provided to patients with upper respiratory symptoms. Patients that refuse to put on a mask with upper respiratory symptoms are asked to leave and appointment will be canceled.
- D. Employees are asked to stay home if sick. Katy Trail has instituted a policy that any employees calling in sick with a respiratory or GI symptoms accompanied by fever will be granted paid time off. This will not affect your current PTO or EIB time.
- E. During this time, emotional support may be needed and our BHC's are here to assist you.
 - a. If assistance is needed please reach out to your manager and they will give you the assigned BHC number for that day.

- F. Human Resources emailed a great tool to all employees to assist with de-escalating anxiety without deactivating. Please read.
- G. We are in the process of putting together several policies:
 - a. Criteria for Return to Work for Healthcare Personnel with Confirmed or Suspected COVID-19
 - b. Cleaning Checklist to maintain staff safety

Goal 2: Keeping possible COVID-19 patients from entering our buildings

- A. Signs are posted at all entrances and are updated as needed. Signs are in English, Spanish, and Russian
- B. Screening patients during the scheduling process and when checking in the patient.
 - a. The screening questions during scheduling are being compared to screening questions at check-in.
 - b. If there are any discrepancies, the PSR will notify the care team.
- C. Secured test for all sites.
- D. Tents are up in all locations and ready to be used.
- E. Patients are being referred to the Tracfone number. The care team will be directing these patient to tent location for evaluation and determining patients risk/requirements for COVID-19 testing.
- F. COVID rotation schedule is approved.
 - a. The site manager is in the process of adding time off request.
- G. As more test become available we will shift to testing as many patients as possible.

Goal 3: Continue to provide high quality of care to our patients and our communities patients by using science to guide prevention, testing, and treatment

- A. Managing schedules
 - a. Schedules are opened to sick patients. Canceled WCC, AWV's, and any well patient over the age of 60 yo.
 - i. The goal is to keep well patients well
- B. Relaxed medication prescribing for chronic care patients
- C. All Behavioral Health appointments will be held virtually.
- D. Implementing Zoom appointments for physically healthy behavioral health patients
- E. In the process of creating Zoom/Phone Call appointments for medical patients
- F. Communicating regularly through social media regarding what we are doing to prepare/prevent for the Coronavirus
- G. All clinics will be closing at 5:00 p.m. each day.
- H. Telehealth Communications During COVID-19 Public Health Emergency:
 - a. The Office for Civil Rights at the U.S. Department of Health and Human Services announced effective immediately, that it will exercise it's enforcements discretion and will waive potential penalties for HIPAA violations against health care providers that serve patients through everyday communications technologies during the COVID-19 nationwide public health emergency.
- I. COVID Test Availability:
 - a. Marshall: 9 test
 - b. Sedalia: 13 test
 - c. Versailles: 5 test
 - d. Warsaw: 4 test
- J. Remember to let the Health Department know that you tested a patient for COVID. Let Dr. Turner know as well. Once this is reported to the Health Department they will follow up with the patient.
 - i. Please note: Morgan County Health Department would like a copy of the visit summary faxed to Ashley at 573-378-7375

- K. **UPDATE ON ROOMING PROCESS:** Please remember that at this time documentation is being limited. It is important to address Medication Reconciliation, Allergies, Chief Complaint, and PHQ.
 - a. This challenging time can be stressful for patient, therefore it is important to implement the PHQ into the rooming process.
- L. Visit Type has been updated for medical appointments to reflect (1) Zoom Procedure or (2) Telephone Procedure
- M. The provider will be requesting essential lab draws only. Please remember that lab draws need to be completed outside of the building.
- N. Saturday Clinic: Katy Trail will be seeing patients virtually from 9:00 a.m. to 1:00 p.m.
- O. Working on obtaining COVID swabs from Quest. The hope is to have these additional swabs by end of the week.

Goal 4: Contribute to the community efforts to address the crisis

- A. Handing out food boxes to Katy Trail patients that we test for COVID-19 and are quarantined
- B. Reaching out to food pantries in other counties and seeing how we can assist them
- C. Participating daily in the Incident Command Meeting
- D. In this Public Health crisis, the goal is to be able to take care of patients in order to keep them from overwhelming the Emergency Department. We can do our part by taking care of patients with medical issues that we can handle here at Katy Trail, and this will decrease the burden of the Emergency Department staff.

Goal 5: Assure our financial security in order to sustain our services

- A. Steve is preparing a projection of impact over the next several months
- B. Applied for the Missouri Foundation for Health Grant (\$150,000)
- C. HRSA emergency dollars projected in April
- D. Track everything all expenses to COVID
- E. How long can we pay for people who are not working?

Standing Items:

1. 24 Hour Hotline Number for clinical staff is 877-435-8411
 - a. Please utilize the hotline number before contacting your local Health Department. Our local Health Departments are becoming overwhelmed with calls. This hotline number may allow for a quicker response.

2. Cases Reported in U.S.

- a. As of today, there has been a total of 140,904 COVID-19 cases in the United States and 2,405 total deaths. Please see map below of states reporting COVID-19 cases.

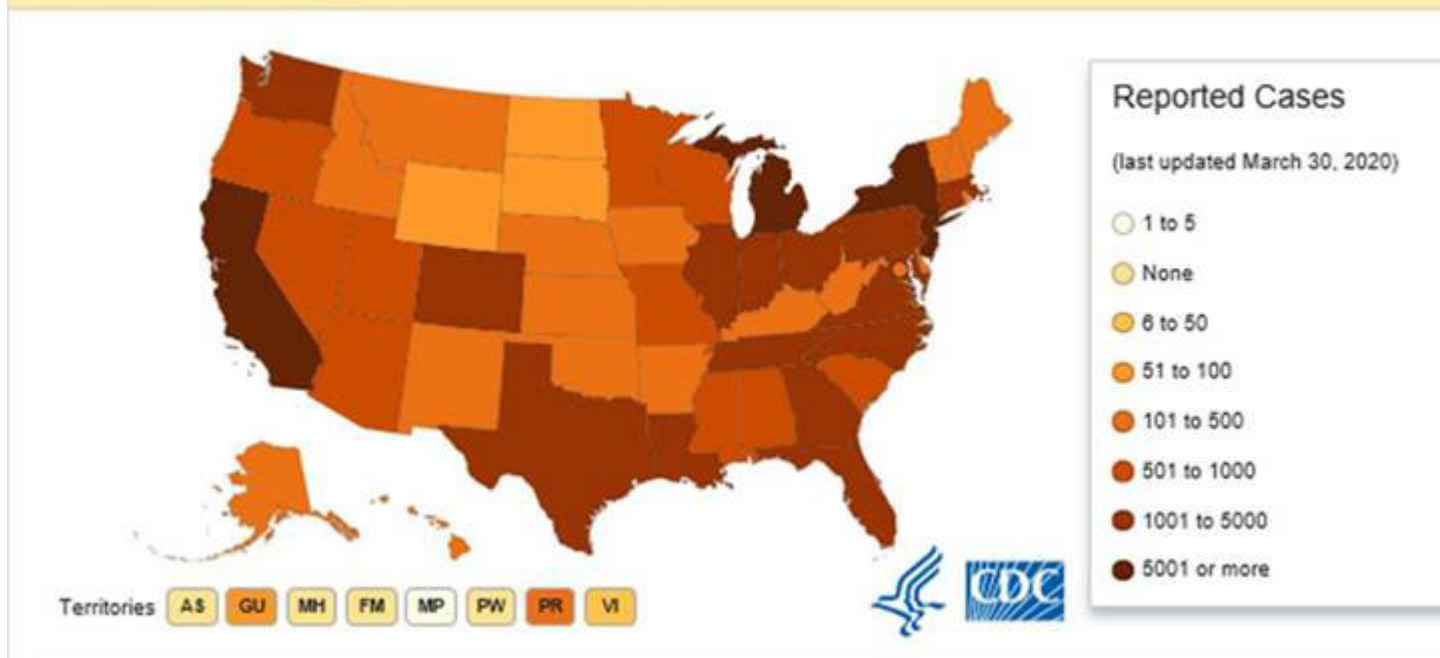
3. In Missouri:

- a. 1031 positive COVID-19 cases
- b. 13 deaths

4. Katy Trail has test 18 patients for COVID-19 – Katy Trail has not had a confirmed positive – No COVID specimens collected today.

- a. Sedalia tested 9 patients
- b. Warsaw tested: 6 patients
- c. Versailles tested: 10 patients
- d. Marshall tested: 0

States Reporting Cases of COVID-19 to CDC*



Thank you,

Chelsey Taft, RN

Quality Improvement & Population Health Director

821 Westwood Drive

Sedalia, MO 65301

660.826.4774 ext 812

Fax: 888.979.8868

ctaft@katyhealth.org

