

Borgmeyer, Sue

From: Taft, Chelsey
Sent: Wednesday, May 6, 2020 3:44 PM
To: Employees
Cc: cmccune@goaging.org
Subject: Daily Coronavirus Update - UPDATES HIGHLIGHTED IN YELLOW
Attachments: Telehealth- Tablets.docx

Wednesday May 6th, 2020 – Coronavirus Update **Please note anything highlighted in yellow is new information**

Goal 1: Keep employees healthy and safe

- A. Total Number of PPE and Test Supply Available Per Site: All sites are in need to gowns
 - i. Dental-Sedalia:
 - 1. 17 day supply of PPE
 - ii. Dental-Warsaw:
 - 1. 1 day supply of PPE
 - iii. Marshall:
 - 1. 49 day supply of PPE
 - 2. Quest Test: 4
 - 3. LabCorp Test: 7
 - 4. GeneTrait Kits: 7
 - iv. Sedalia:
 - 1. 24 day supply of PPE
 - 2. Quest Test: 12
 - 3. LabCorp Test: 17
 - 4. GeneTrait Kits: 130
 - v. Versailles:
 - 1. 25 day supply of PPE
 - 2. Quest Test: 13
 - 3. LabCorp Test: 7
 - 4. GeneTrait Test: 6
 - vi. Warsaw:
 - 1. 52 day supply of PPE
 - 2. Quest Test: 4
 - 3. LabCorp Test: 7
 - 4. GeneTrait Kits: 28
- B. Each morning when you enter the building sign and date the Daily Screening Log and document your temperature and current symptoms if you have any.
 - a. Please report a temperature of 100.4 or greater to your site manager.
- C. All sites will be receiving surgical masks tomorrow.
- D. Received a large shipment of face shields today.

Goal 2: Keep possible COVID-19 patients from spreading illness to the community

- A. When calling patients regarding negative COVID-19 test results. Please address if their symptoms are getting better, the same, or worsening. If patient states their symptoms are the same or getting worse please notify the provider and an appointment may be needed.
 - a. COVID-19 test sensitivity is not 100%. It is important to address their symptoms and determine if further action is needed.

Goal 3: Continue to provide high quality of care to our patients and our communities patients by using science to guide prevention, testing, and treatment

- A. Hours for Community Testing:
 - a. Sedalia: Monday – Friday 9 a.m. to 12 p.m.
 - b. Warsaw: Tuesday and Thursday 9 a.m. to 11 a.m.
 - c. Versailles: Monday – Friday 8 a.m. to 10 a.m.
 - d. Marshall: Monday, Tuesday, and Friday 10 a.m. to 12 p.m.
- B. Number of patients seen today during the community testing hours:
 - a. Marshal: 1 individuals tested
 - b. Sedalia: 20 individuals tested
 - c. Versailles: 15 individuals tested
 - d. Warsaw: No Community Testing Today
- C. Number of positive COVID-19 test results received as of 5/6 per clinic:
 - a. Marshall: 3 positives received
 - b. Sedalia: 15 positives received
 - c. Versailles: 3 positives received
 - d. Warsaw: 0 positives received
- D. Number of Virtual Visits and Telephone Visits Completed on Tuesday the 5th: You can find the spreadsheet at this link: **P:\Staff\COVID-19 Plan and Process\COVID Daily Data**
 - a. Marshall: Virtual Visits: 10 and Telephone Visits: 4
 - b. Sedalia: Virtual Visits: 23 and Telephone Visits: 18
 - c. Versailles: Virtual Visits: 10 and Telephone Visits: 4
 - d. Warsaw: Virtual Visits: 5 and Telephone Visits: 6
- E. Katy Trail has implemented the utilization of KTCH tablets to complete televisits. Not all patients have access to a smartphone or internet, this will allow our patients to still complete a virtual visit in our parking lot with the use of a KTCH tablet. See the attached process for more information.

Goal 4: Contribute to the community efforts to address the crisis

- A. Handing out food boxes to Katy Trail patients that we test for COVID-19 and are quarantined
- B. Participating daily in the Incident Command Meeting

Goal 5: Assure our financial security in order to sustain our services

- A. Small Business Loan – Katy Trail has been approved.
- B. Applied for the FCC telehealth grant
- C. Received CARES Emergency funds
- D. KTCH is billing for both telehealth and telephone visits

Goal 6: Plan for the new future of KTCH

- A. Continuing with EHR implementation. Expected go-live date with ECW will be October 1st.
- B. Population Health approach to virtual visits – Working on a process.
 - a. Currently, case managers are reaching out to high-risk patients that need a follow up appointment and to ensure they have the resources they need. Also, there are two active PDSA's that were put into place. One PDSA is reaching out to patients that are due for a colon cancer screening. Staff are delivering a goodie bag that contains a roll of toilet paper and a FIT Test. What better time to capture these patients while they are in the comfort of their home! The second PDSA is reaching out to our uncontrolled

hypertension patients. For those that have uncontrolled hypertension and need to be monitored more closely, staff are delivering blood pressure cuffs to their home.

Oral Health Update from Dr. Vandevender and Mendy:

- A. Virtual appointments started this week for hygienist. They have 7 virtual appointments scheduled so far this week.
- B. Inventory has been collected on clamps and the different sizes available. If you have any you like or recommend please let Miranda know so she can ensure an adequate supply.
- C. 100 shoe covers were received today!!

To our providers:

- A. If you are interesting in wearing scrubs for while working in the clinic, please email Dr. Turner with the needed size.
- B. Dr. Turner will be reviewing provider schedules daily. If needed the on-call provider schedule will be opened to allow for more patient capacity.
- C. All providers will see 4 new patients per day.
- D. Researching the use of cloth gowns. This may be an option to preserve PPE supplies.
- E. In order for healthcare workers to return to work after a positive COVID test. The state requires them to have 2 negative test that are 24 hours apart.

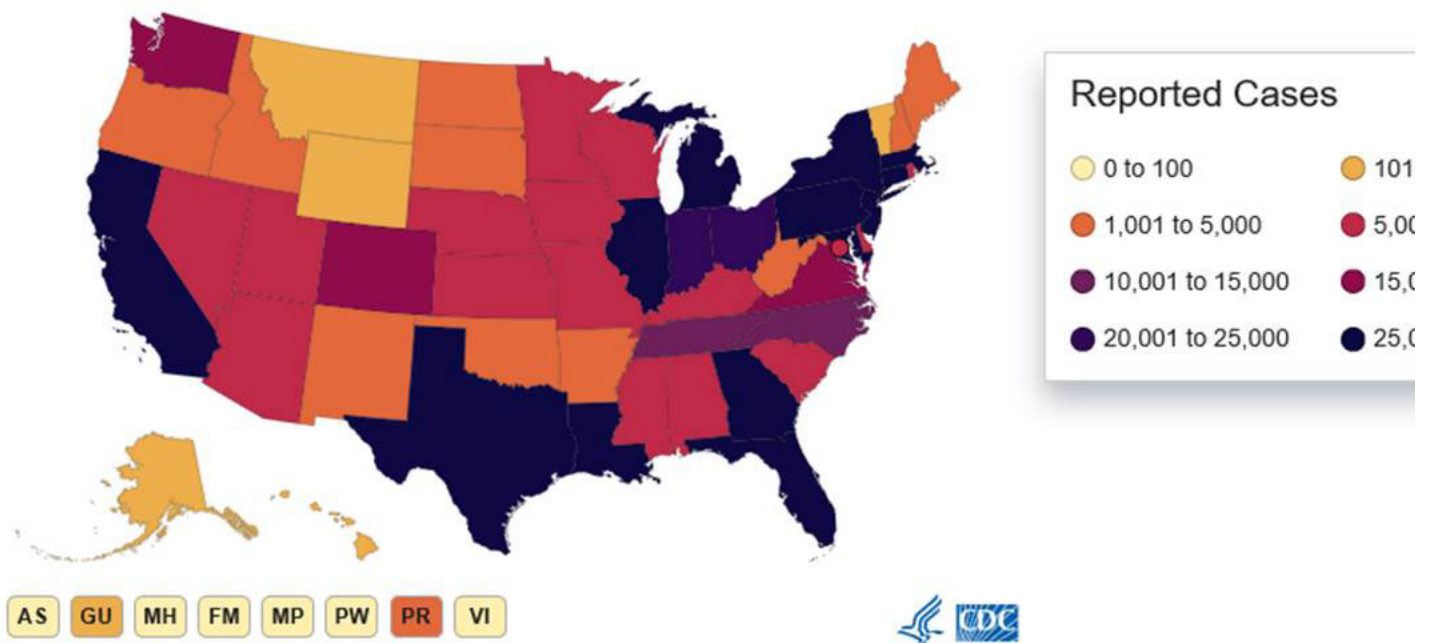
Standing Items:

1. Cases Reported in U.S.

- a. As of today, there has been a total of 1,171,510 COVID-19 cases in the United States. Please see map below of states reporting COVID-19 cases.

2. In Missouri:

- a. 9,102 positive COVID-19 cases
 - i. Benton County – 8 positive case
 - ii. Morgan County – 6 positive case
 - iii. Pettis County – 55 positive case
 - iv. Saline County – 208 positive case



Thank you,

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